

Refund Policy

Services and refund policies

- **Mobile App, Web and Graphic Design Services**

Prior to payment the project will be broken up into separate agreed milestones as per our [terms and conditions](#).

For each Milestone, payment will be taken prior to commencing this portion of work.

No refund will be given once payment has been taken for any particular Milestone.

If it is desired to cancel the project, future milestones that have not yet started will not be charged to the customer.

- **Digital Marketing Services**

For any digital marketing project no refund will be given once payment has been taken for any agreed Milestone or Scope of work.

In terms of the ongoing maintenance of digital marketing plans that is billed on a monthly basis, this can be cancelled at any time, although no refund will be given for the current month once commenced.

- **Hosting and Support Services**

Hosting and Support services will be billed Monthly, support plans can be cancelled at any time, although no refund will be given for the current month once commenced.